

## Pomeroy Computing Laptop Repair Form

[www.pcrepairhelp.net](http://www.pcrepairhelp.net)

*"The nations leading dc jack repair experts."*



### **Shipping:**

17926 Linwood Ct.

Eden Prairie, MN 55347

**Phone:** 952-224-6624

**e-Mail:**

info@pcrepairhelp.net

**Name:**

**Phone:**

**Return Address:**

**City:**

**State:**

**Zip:**

**Email:**

**Laptop Model/ any items shipped:**

**Problems:**

**Would you like additional work/upgrades?**

**Does the laptop already have any problems? (Bad screen, no sound, dead touchpad, etc.)**

**How did you hear about us?**

### **Shipping Instructions:**

- DO NOT ship laptops in small USPS, UPS, and Fed Ex boxes or any other small box. A \$10 fee will be charged for return shipping box and materials.
- Wrap the laptop in at least 2 INCHES of bubble wrap.
- DO NOT use Styrofoam for packing material.
- The \$85 repair covers return shipping via Fed EX Ground
- Pomeroy Computing is not responsible for lost, broken or damaged items in transit to us.

**Warranty:**

- All DC Jack repairs come with a 1 year warranty which includes labor only. This warranty is a one time repair if it fails within the first year.
- Warranty is void if non-original or replacement adapter is used or if no ac adapter is with the laptop. All laptops that fall under this category require full charge no matter what the outcome of the repair is.
- Warranty is void if the laptop has ever been worked on, repaired, or opened up by another individual or company. All laptops that fall under this category will be charged full price if the laptop isn't fixed after the repair.
- Please email [info@pcrepairhelp.net](mailto:info@pcrepairhelp.net) for any shipping or warranty questions.

***Signature:*** \_\_\_\_\_